

# Children's InHouse

## MARK YOUR CALENDAR

### “One Big KISS for Children’s” Radiothon Feb. 4-7

Tune in to KISS 106.1 to listen to the third annual Radiothon benefiting Children’s patient care facility expansion. The Radiothon will broadcast live from the Sound Café.

KISS 106.1 will donate four-days of on-air time to interview patients, families, staff and volunteers in order to appeal to the listening audience for pledges. Last year, over \$800,000 was raised for Children’s.

Volunteers are still needed on Feb. 4 and 5 from 9 a.m. to Noon. E-mail [emma.misner@seattlechildrens.org](mailto:emma.misner@seattlechildrens.org) for more information.

### Health Fair Saturday, Feb. 7 10 a.m. to 2 p.m.

In conjunction with the Radiothon, Children’s is holding a Health Fair at the hospital designed for families and children ages 3-10.

Questions? Call **Reema Raffi** at ext. 7-5724.

## Well-Tended Grounds Benefit Patients, Families and Neighbors

Jan. 26, 2004

As we complete one new building and begin preparations for another, construction activities will continue to be fact of life for everyone at the hospital campus and in the surrounding neighborhood. While construction crews continue their work, Children’s groundskeepers work diligently to maintain and protect plants and keep the campus looking its best for patients and families, visitors, staff and our neighbors.

Whether construction is underway or not, a hospital stay can be both stressful and disorienting for families and patients. According to **Carol Parry**, Family-Centered Care coordinator, the gardens and grounds at Children’s help provide a healing environment—a link to the natural world that conveys to them a sense of time and place during their hospital experience.

Carol has seen the positive responses of families and patients to the carefully tended grounds. Families have said that the gardens provide a link to the ‘everyday,’ and, noted one parent in particular, “sitting and waiting in the hospital feels foreign—it’s important to escape to something that brings you back to who you are.” **Jeff Hughes**, head groundskeeper at Children’s, and his co-workers in Grounds Maintenance have dedicated themselves to providing just that—a landscape that symbolizes and promotes healing and a sense of calm amidst the turmoil of illness.

In addition to creating a pleasant, therapeutic atmosphere for patients and visitors, Jeff has remained conscious of the effects of the grounds on the surrounding neighborhood. Along with **Suzanne Petersen**, director of Community & Government Affairs and Advocacy, and assistant director **Sarah Rafton**, Jeff has actively sought input from the neighbors who are most directly affected by the hospital’s growth. Communication between all of the parties involved has grown over the years, and the uneasiness that necessarily comes with change has greatly lessened—in large part due to Jeff’s hands-on approach. He personally sees to it that the views from each home are as unaffected as possible by our expansion.

Neighbor Jennifer Biely, who lives across the street from the hospital, noted that although the construction projects have caused disruptions, Jeff has done a good job of explaining options and assimilating the opinions of the numerous neighbors. “Jeff is a jewel, he’s fantastic,” she remarked, “I very much appreciate his work.” She noted that Jeff, along with Sarah, have been instrumental in fostering a positive relationship with the neighbors. “I hope Children’s will continue to work with us to maintain a great hospital and a great neighborhood, because we are very supportive of your work.”

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## CHILD 3.0 Offers Easier Access to Features and Info

Coming soon: CHILD 3.0, the newest version of Children’s intranet. The latest edition of CHILD is being refined to make it easier than ever to get the information you need and handle common tasks quickly. For a preview of the new design, visit <http://child/3>.

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The screenshot shows the CHILD 3.0 intranet interface. At the top, there is a navigation bar with links for HOME, ABOUT CHILDREN'S, DEPARTMENTS, CLINICAL RESOURCES, EDUCATION & DEVELOPMENT, STAFF RESOURCES, POLICIES & PROCEDURES, and SITE MAP / PHONE DIRECTORY. Below the navigation bar is a search bar labeled "Search | Phone Directory" with a dropdown menu for "by Last Name" and a "SEARCH" button. To the left is a sidebar menu titled "Policies & Procedures" with a list of categories including Home, Administrative, Leadership & Finance, Ambulatory Clinics, Assessment of Patients, Care of Patients, Clinical Services, Continuum of Care, Corporate Compliance, Emergency Department, Environment of Care (Safety), Extracorporeal Life Support, Guidelines of Care, Human Resources, and Improving Organization. The main content area is titled "Policies & Procedures" and includes a search bar and a table of "Recently Updated or Added Policies".

Category	Title	Link	Posted	Author
Safety and Disaster Response	Fire & Evacuation	<a href="#">Link</a>	01/08/04	eHealth
Safety and Disaster Response	Utilities Management Plan	<a href="#">Link</a>	01/08/04	eHealth
Safety and Disaster Response	Security Management Plan	<a href="#">Link</a>	01/08/04	eHealth
Safety and Disaster Response	Safety Management Plan	<a href="#">Link</a>	01/08/04	eHealth
Safety and Disaster Response	Medical Equipment Management Plan	<a href="#">Link</a>	01/08/04	eHealth

## Toy Drive Benefits Federal Way Clinic

Children's Federal Way Regional Clinic recently received over 300 toys that had been gathered by the students at Sacajawea Middle School. This school in Federal Way selected the clinic to receive donations collected from their annual Holiday Toy Drive.

The toys will be given to children who are seen in the Federal Way Clinic on their birthday, or who earn a special prize for their great behavior or endurance through special procedures.

Donated items include stuffed animals, a talking Arthur doll, Hot Wheels cars, books, baby doll sets, games, action figures, and many other wonderful gifts.

"We are most grateful for this generous donation," says **Karen Baughman**, Federal Way Clinic manager. "It was very thoughtful of the students at Sacajawea. This was a great gift for our patients at the clinic."

*InHouse* is published each week by Children's to inform employees of hospital news and activities. Please submit article suggestions two weeks before publication

**Editor**

Melissa Hughes

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## Well-Tended Grounds Benefit Patients, Families and Neighbors

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Laurie Hilton, another neighbor, concurs: "Both Sarah and Jeff have gone above and beyond in order to meet the needs of the neighbors—they are accommodating, and they represent Children's well. We have a good, positive relationship with Children's due in large part to Jeff and Sarah, and we're happy to support Children's."

Hilton explained that Jeff has been highly responsive to neighbors' requests and input, and that he worked hard to preserve the Hiltons' view of the Olympics throughout construction of the hospital's garage. Jeff decided to plant smaller versions of trees he'd chosen to camouflage the hospital from neighbors, thus blocking the view of the building itself but preserving the view towards the mountains.

And throughout his efforts to provide an aesthetically pleasing atmosphere for those in and around the hospital, Jeff maintains his enthusiasm for the flora and fauna themselves. Although it may not be widely known, the gardens at Children's have been home to many rare plants, such as the *Rubus Parviflora*, a berry-less raspberry bush popular in Europe during the Victorian era, but which at one point on the American west coast, could only be found in our gardens.

The gardens have also been designed with thought given to animal species. For example, the goldfinch, an endangered species, is attracted to the Canadian, ghost and milk thistle weeds planted here with that species in mind. Plants and trees are chosen and tended carefully, ensuring the gardens' popularity among visitors, patients and botanists alike—and ensuring the Grounds crew's continued enjoyment of their work.

-- Kathryn Place

## CHILD 3.0 Offers Easier Access to Features and Info

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Enhancements in CHILD 3.0 include:

- Streamlined navigation menus to get you to the most frequently used sites more quickly.
- An improved calendar that makes it easier to view upcoming events.
- Task-based shortcuts on each main "tab" page to enable you to more easily perform common tasks.
- A restructured Policies & Procedures section to make it easier to find the specific P&P entry you need. The P&P section is now accessible via its own tab at the top of every page.
- Recently updated content is listed prominently so you can easily see what's new in your area.
- Easy access to [www.seattlechildrens.org](http://www.seattlechildrens.org) from any page.
- The layout of the *InHouse* section makes it easier to scan through current articles and search the archives.
- A new search function will display results by department and has improved advanced searching features.
- A new FAQ Central area - your one-stop shop for answers to frequently asked questions.
- A consistent look and feel throughout the site; every site (more than 60) has been redesigned.

- Pages load significantly faster.
- Every page is now "printer friendly."

CHILD 3.0 has also been designed to make it easy for people to maintain their own sites via any Web browser, without any special Web page coding skills.

Although not all links currently work and not all content has been added in the preview version, you'll be able to see the new design and check out some of the new functionality.

What do you think? Click the CHILD 3.0 Feedback link in the lower left of any page to share your feedback.

CHILD 3.0 will "go live" in late February. For more information, contact [eHealth](mailto:eh@childrens.org).

### Dr. Tom Jones Featured on KING 5 TV

**Dr. Tom Jones**, director, Cardiac Catheterization Laboratories at Children's, will be featured during a KING 5 TV special titled "Love Your Heart" on **Friday, Jan. 30 at 10 p.m.**

The hour-long special will feature various stories about heart health. Dr. Jones is shown conducting a procedure in the Cardiac Cath Lab to close a hole in the heart of an 8 year-old girl who was born with hypoplastic left heart syndrome and coarctation of the aorta.